

Fact Sheet

DrivePro® Exchange

Reduce costly downtime with a fast replacement

Does your drive need repair, but you can't afford the downtime to take it out of service?

Then the DrivePro® Exchange service offers exactly the solution you need: the speedy exchange of a failed unit to a new unit of the similar type.

Avoid costly production stop

Count on fast availability of your replacement AC drive and avoid the costs and extended downtime for the repair. You will enjoy a seamless exchange and reduce the time your system does not run optimally or has downtime.

With DrivePro® Exchange, you get a replacement of equal/better size, power, performance and software for the best performance match.

Rest assured that your drive is well taken care of and performs optimally from installation, throughout the use, and after the end of its lifecycle.

Maintain productivity

Maintain uptime with a fast alternative to repair when there is a time critical situation. If an AC drive fails, the DrivePro® Exchange service can quickly exchange any AC drive to a new unit of the same type to ensure as little production delay as possible.

Local fit, worldwide

We ensure that the replacement drive is in full compliance with local regulations. Enjoy worldwide support by Danfoss global service organizations.

Maintain productivity

DrivePro® Exchange ensures optimal process uptime and productivity during the replacement process, thanks to:

- Optimal choice of replacement drive power size
- Newest software in replacement drive
- Fast delivery
- Saved time, saved cost
- Elimination of repair time



DrivePro® Circularity Commitment

With DrivePro® Exchange, you can improve uptime and optimize operational efficiency.

24h

DrivePro® Exchange unit shipping after placing an order from the Global Service Stock.

Feature	Benefit
Utilize an alternative solution to drive repair when time matters	<ul style="list-style-type: none"> • Obtain the fastest and most cost-efficient solution when an AC drive fails
24 hours exchange AC drive shipping after ordering	<ul style="list-style-type: none"> • Fast delivery of exchange AC drive to your site • Prevent excessive downtime on the production line
Ensure the best dimensional match for fast installation	<ul style="list-style-type: none"> • Avoid turnover losses due to lost process availability during replacement
Power, performance, and software of exchange AC drive is equal to or better than that of the failed AC drive	<ul style="list-style-type: none"> • Ongoing reliability thanks to best performance match



Read more about DrivePro® Services

Coverage

DrivePro® Exchange ensures that you receive an exchange drive equivalent to your defect drive in the power range up to 450 kW: 1:1 exchange to new drive.

For exchange of drives in the power range above 450 kW, Danfoss Drives keeps modules in stock, available for fast delivery.

The term 1:1 means that size and performance of the exchange drive match or exceed the original drive.

The quality and version of the exchange drive fulfills one of these criteria:

- New drive delivered direct from factory stock.
- New drive delivered from local/regional stock with updated hardware and software version.

How it works



DrivePro® Services

Delivering a customized service experience



DrivePro® Site Assessment



DrivePro® Start-up



DrivePro® Extended Warranty



DrivePro® Spare Parts



DrivePro® Exchange



DrivePro®-tection



DrivePro® Preventive Maintenance



DrivePro® Remote Monitoring



DrivePro® Remote Expert Support



DrivePro® Retrofit



DrivePro® Service Agreement