



Information to the User in accordance with Article 3(2) and 3(3) of EU Regulation 2023/2854 (the Data Act)

Danfoss A/S

Danfoss Climate Solutions Segment/HydronicS Division/PL03 Room Controls

Connected product or service: Danfoss TPOne™-OT, RET2001-OT

Information to the User, in accordance with Article 3(2) of Data Act:

Type, format, estimated volume of product data generated	Danfoss TPOne™-OT and RET2001-OT continuously measure, calculate, and update operational parameters relevant to control the temperatures in the heating system. Data generated is normally around 1kB - 30kB per month per thermostat.
The product generates data continuously and in real-time	Yes, data is generated continuously and in almost real-time.
The product stores data on-device or on a remote server. Include, where applicable, the intended duration of retention	Only the last results regarding measurements and control are stored in the device. If used, there is also schedule data used to run a schedule. Additionally, there is data about the setting used for the OpenTherm® communication.
The user may access, retrieve or, where relevant, erase the data in the following way. Include technical means to do so as well as their terms of use and quality of service.	All operational data is available in real time via OpenTherm® interface. The complete OpenTherm® specification including parameter names, units, scaling factors, and descriptions, are publicly available on the official OpenTherm® Association page – OpenTherm® Protocol Specification v4-0 Access to and use of the OpenTherm® interface and data is open to the product owner or any third party they authorize without requiring Danfoss intervention.

Danfoss do not have further services that can be used together with the OpenTherm® thermostats.

Information to the User, in accordance with Article 3(3) of Data Act:

The identity of the data holder (trading name, address of establishment, other processing parties where applicable)	As Danfoss does not have access to data from the OpenTherm® thermostats and all data are available on the OpenTherm® interface, there is no Data Holder.
Contact information of the data holder	https://www.danfoss.com/en/contact-us

<p>How the user can request data sharing with a third party and where applicable end the data sharing</p>	<p>User can at all times select a third parties that can get access to data over the OpenTherm® interface based on info from: OpenTherm® Association page Granting such access to third parties is permitted by Danfoss and does not void the product warranty. Ending data sharing: Ending such a sharing with third parties is fully controlled by the user as Danfoss is not part of the data sharing and the setup used for sharing data. Thus, Danfoss can't tell how sharing to third parties can be ended.</p>
<p>The right of the user to file a complaint about an infrigent with the competent authority</p>	<p>Users may file a complaint with the Danish Data Protection Agency or the competent authority in their country of residence.</p>
<p>Whether the data holder is also trade secret holder and, if not, what is the identity of the trade secret holder</p>	<p>As data is directly accessible, there is no Data Holder Danfoss is the trading secret holder.</p>
<p>The duration of the contract between the user and prospective data holder as well as the arrangement for contract termination</p>	<p>Duration of the contract No data holder has been identified for this arrangement. Therefore, no contract exists, and no duration can be specified. Arrangement for contract termination Since no contract is in place with a data holder, termination arrangements are not applicable.</p>

Note to the Customer

This statement covers the compliance of the Danfoss TPOne™-OT and RET2001-OT with the EU Data Act regarding measured, stored, processed and live operational data.

In case you need further information or clarification, you can contact Danfoss via:
<https://www.danfoss.com/en/contact-us>