



Information to the User in accordance with Article 3(2) and 3(3) of EU Regulation 2023/2854 (the Data Act)

Danfoss A/S

Danfoss Climate Solutions Segment/HydrionicS Division/PL03 Room Controls

Type designation(s): Danfoss Eco2™ Radiator Thermostat and Danfoss Eco™ App

Information to the User, in accordance with Article 3(2) of Data Act:

Type, format, estimated volume of product data generated	Danfoss Eco2™ Radiator Thermostat continuously measure temperatures, calculate, and update operational parameters relevant to control the temperatures in the heating system. Amount of data is limited in the range of 10kB to 30kB per month depending on temperature changes and schedules, if used and this data needs to be read all the time to get these data, as data are not buffered. When data is read using the Bluetooth™ interface, only current values are available – there is no log in the thermostat.
The product generates data continuously and in real-time	Yes, data is generated continuously and in almost real-time.
The product stores data on-device or on a remote server. Include, where applicable, the intended duration of retention	Only the last results regarding measurements and control are stored in the device. If used, there is also schedule data to run a schedule in the thermostat. Finally, there is data about the Bluetooth™ connection, name given to the thermostat, setpoints and battery status.
The user may access, retrieve or, where relevant, erase the data in the following way. Include technical means to do so as well as their terms of use and quality of service.	Only option for getting access to data from the thermostat is to use the Bluetooth™ interface. Access to the data of the thermostat is permitted by Danfoss and does not void the product warranty. Find information about the Bluetooth™ interface and thermostat datasheet here: Danfoss Eco2™ Support page / Documents



Type designation(s): Danfoss Eco™ App

Information to the User, in accordance with Article 3(3) of Data Act:

<p>The nature, estimated volume and collection frequency of product data including arrangements for the user to access/retrieve the data including the data holder's data storage arrangements and duration of retention</p>	<p>Danfoss Eco™ App can be used to connect to the Danfoss Eco2™ Radiator Thermostat and thus access to the data from the thermostat.</p> <p>As there is no data stored/logged in the thermostat, and all operational and configuration data are available using the Bluetooth API and the fact that the App is not storing or sharing data with Danfoss or third-party, Danfoss is not to be seen as a Data Holder.</p>
<p>The nature, estimated volume and collection frequency of related service data including arrangements for the user to access/retrieve the data including the data holder's data storage arrangements and duration of retention</p>	<p>As described above the Eco™ App is not storing or sharing data with Danfoss or third-party and users have access to all operational and configuration data using the Bluetooth API. This means that there is no data holder.</p> <p>Volume of data will depend on how often user connects to and reads current data from the thermostat. Please be aware that connecting and reading data from the thermostat will reduce the lifetime of the batteries – if done all the time battery lifetime is heavily limited.</p>
<p>Whether data is used by the data holder and for which purposes, and whether data is shared with one or more third parties for purposes agreed upon with the user;</p>	<p>Danfoss has no access to data.</p> <p>Danfoss App doesn't save data anywhere and does not share with third parties.</p> <p>Based on this, there is no Data Holder.</p>
<p>The identity of the data holder (trading name, address of establishment, other processing parties where applicable)</p>	<p>Danfoss A/S Nordborgvej 81 6430 Nordborg, Denmark</p>
<p>Contact information of the data holder</p>	<p>https://www.danfoss.com/en/contact-us</p>
<p>How the user can request data sharing with a third party and where applicable end the data sharing</p>	<p>User can at all time select a third parties that can get access to data over the Bluetooth™ API based on info from: Danfoss Ally™ Support page / Documents.</p> <p>Granting such access to third parties is permitted by Danfoss and does not void the product warranty.</p> <p>Ending data sharing:</p> <p>Ending such a sharing with third parties is fully controlled by the user as Danfoss is not part of the data sharing over the Bluetooth interface and the setup used for sharing data.</p> <p>To terminate data sharing with 3rd party, remove 3rd party terminal equipment or change PIN-code for the thermostat.</p>

The right of the user to file a complaint about an infringement with the competent authority	Users may file a complaint with the Danish Data Protection Agency or the competent authority in their country of residence.
Whether the data holder is also trading secret holder and, if not, what is the identity of the trade secret holder	No Data Holder. Danfoss is the Trade Secret holder.
The duration of the contract between the user and prospective data holder as well as the arrangement for contract termination	The contract remains valid as long as the user owns and use the Danfoss Eco2™ Radiator Thermostat and/or Danfoss Eco™ App

Note to the Customer

- This statement covers the compliance of the Danfoss Eco2™ Radiator Thermostat including App with the EU Data Act regarding measured, stored, processed and live operational data.

In case you need further information or clarification, you can contact Danfoss via <https://www.danfoss.com/en/contact-us>.