



Information to the User in accordance with Article 3(2) and 3(3) of EU Regulation 2023/2854 (the Data Act)

Danfoss A/S

Danfoss Climate Solutions Segment/HydronicS Division, PL08 Controls & Meter

Type designation(s): ECL Comfort 210, ECL Comfort 296 and ECL Comfort 310

Information to the User, in accordance with Article 3(2) of Data Act:

Type, format, estimated volume of product data generated	<p>The controller configured via an ECL application key continuously measures, calculates, and updates operational data like sensor values, setpoints, alarms etc. relevant to heating/cooling/ventilation installation in control.</p> <ul style="list-style-type: none">•Internal logging is performed - the device stores historical data (sensor values) locally for 10 days.•All data available from the controller reflects the current live operational state. <p>The controller continuously measures, calculates, and updates operational parameters and makes data available if connected to a Modbus network or cloud service.</p>
The product generates data continuously and in real-time	Yes
The product stores data on-device or on a remote server. Include, where applicable, the intended duration of retention	<p>The controller stores data as mentioned above and the ECL Comfort 210 generates data if connected to a Modbus network.</p> <p>The controller stores data as mentioned above and the ECL Comfort 296/310 generates data if connected to a Modbus network or cloud service. Retention time can be up to product life time.</p>
The user may access, retrieve or, where relevant, erase the data in the following way. Include technical means to do so as well as their terms of use and quality of service.	Users can set, erase and change parameters in the ECL Comfort 210/296/310 via the build in HMI or via the ECL Tool.

Type designation(s): ECL Tool

Information to the User, in accordance with Article 3(3) of Data Act:

The nature, estimated volume and collection frequency of product data including arrangements for the user to access/retrieve the data including the data holder's data storage arrangements and duration of retention	ECL Tool can have input for user data and reads data from the ECL and can generate report on commissioning. Retention time is controlled by the user.
The nature, estimated volume and collection frequency of related service data including arrangements for the user to access/retrieve the data including the data holder's data storage arrangements and duration of retention	ECL Tool is an adhoc connection and only pulls configurations and live data while connected. Typical connection time is 5 minutes. Data sharing ~6 Kbyte/minute.
Whether data is used by the data holder and for which purposes, and whether data is shared with one or more third parties for purposes agreed upon with the user;	There is no data holder.
The identity of the data holder (trading name, address of establishment, other processing parties where applicable)	There is no data holder.
Contact information of the data holder	There is no data holder.
How the user can request data sharing with a third party and where applicable end the data sharing	The user has access to data via ECL Tool or Modbus and can make the data available for others.
The right of the user to file a complaint about an infringement with the competent authority	Users may file a complaint with the Danish Data Protection Agency or the competent authority in their country of residence.
Whether the data holder is also trade secret holder and, if not, what is the identity of the trade secret holder	There is no data holder. Danfoss A/S is the trade secret holder.
The duration of the contract between the user and prospective data holder as well as the arrangement for contract termination	There is no data holder. There is no contract.

Note to the Customer

- This statement covers the compliance of the Danfoss ECL Comfort 210, ECL Comfort 296 and ECL Comfort 310 with the EU Data Act regarding measured, processed and live operational data.
- Optional services, such as the Danfoss Leanheat® Monitor is not covered by this document.

In case you need further information or clarification, you can contact Danfoss via <https://www.danfoss.com/en/contact-us>.