Focus on **what you do best** and let us do the rest

Alarm, Energy, and Refrigeration Performance Monitoring Services

+8,000 stores around the world use Danfoss Enterprise Services
Your store is in good hands with Danfoss Enterprise Services

Did you ever wonder why you need 24/7 monitoring of your stores? There are many reasons, among the first being food quality and food safety. With effective 24/7 monitoring you can be assured of fresh and appetizing food around the clock and meeting all safety standards. Taking advantage of remote monitoring can also mean cost savings and optimal performance at all times, reduced energy consumption and fewer service calls. And finally, you can sleep well at night, confident that your store runs to perfection, and if any problem occurs you will be notified at once and help is on the way.

You get what you need – no more, no less

With Danfoss Enterprise Services you can select only the services you need to run your stores. All screens and functionality are customized to your needs for daily high-level monitoring or more detailed executive reporting.

Danfoss Enterprise Services’ portfolio is continuously being developed in close collaboration with our thousands of food retail partners around the world.

Danfoss Enterprise Services Modules

- **24/365 Alarm Management**
  Danfoss Alarm Management provides alarm monitoring, alarm notification and call-out service 24/7/365 for your refrigeration, HVAC, energy, lighting and other equipment.

- **Compressor Performance**
  Danfoss Compressor Status ensures optimum performance of your power pack at all times regardless of operating conditions and ambient conditions.

- **Leak Detection**
  The Danfoss Leak Detection effectively detects refrigerant leaks to protect the environment. Leak Detection offers visual reporting for several sites, a single store, or even the individual store zones.

- **Refrigerant Levels**
  Danfoss Refrigerant Level ensures that your refrigeration system has the required refrigerant charge at all times, ensuring improved food quality and reduced food loss.

- **HACCP & TQI Reporting**
  With a HACCP or temperature quality report, you will always have documentation that the food is kept at the ideal temperature condition. It all happens automatically with Danfoss Automated HACCP & TQI Reporting.

- **Global Setpoint Control**
  Regular setpoint adjustments in your store impact the quality and efficiency of refrigeration equipment, HVAC, and lighting. Danfoss Global Setpoint Control ensures optimum setpoints throughout daily operation.

- **Demand Response**
  Danfoss Demand Response allows you to take advantage of the incentives provided by your Utility Company by reducing electric use during peak periods.

- **Remote Assist**
  Danfoss Remote Assist provides support when you need it. From lighting overrides, or programming changes, to scheduled program pull backs, our monitoring experts are available 24/7.

- **Executive Reporting**
  Keeping up on store operations can be time consuming. Danfoss Executive Reports provides a monthly consolidated view of the performance of the stores to constantly improve performance.

- **Password Lockdown**
  After commissioning, it is crucial to secure and optimize your return on investment. Danfoss Password Lockdown protects against unauthorized changes to Front End or controllers during daily operation.

- **Energy Information Systems (EIS)**
  Danfoss Energy Information System utilizes existing energy data to baseline and benchmark the store’s energy usage. You get insight into current usage against historical data to improve energy efficiency and reduce costs.

- **Continuous Commissioning Process (CCP)**
  Danfoss Continuous Commissioning Process provides an experienced team of energy experts that analyze the stores energy data remotely to ensure maximum energy savings.

- **Executive Reporting**
  Keeping up on store operations can be time consuming. Danfoss Executive Reports provides a monthly consolidated view of the performance of the stores to constantly improve performance.
Danfoss Enterprise Services – your gateway to high performance

Danfoss Enterprise Services is a cloud based service delivery platform that collects all types of data to provide powerful insight into a stores operation.

With Danfoss Enterprise Services you get specific, real-time and actionable data enabling you to make fast decisions and act on facts.

The service portfolio allows you to protect your business, your customers and the local environment by reducing food loss and by improving energy and refrigerant efficiency. At the same time, the comprehensive service offering gives you documented savings of energy, equipment and labor.

Danfoss has a strong track record in providing enterprise services to more than 8,000 stores across the globe. We collect over a million data points each week. We handle more than three million alarms annually.

Danfoss Enterprise Services is part of our Smart Store concept that helps you maximize energy efficiency, optimize food safety, think ahead with big data and combat climate change.

Take a look at how Danfoss Enterprise Services can help you on food-retail.danfoss.com/DES.