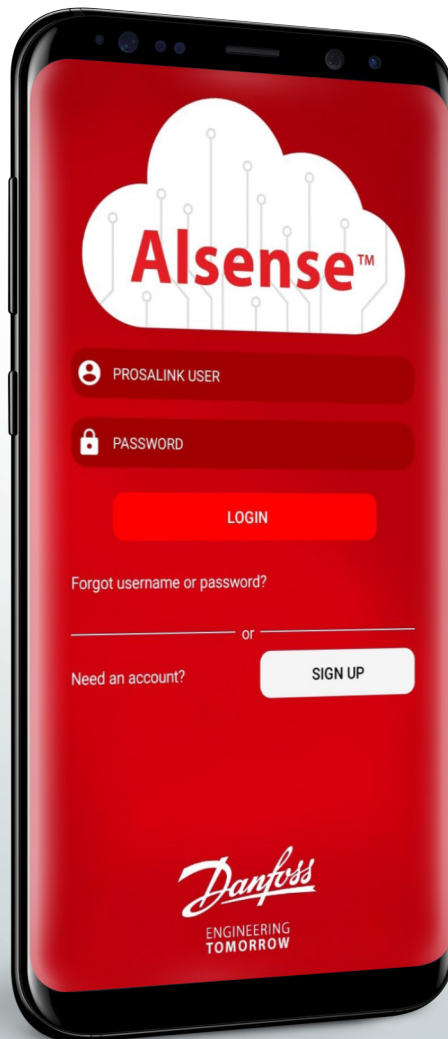


User Guide

Prosa IoT enablers association production line

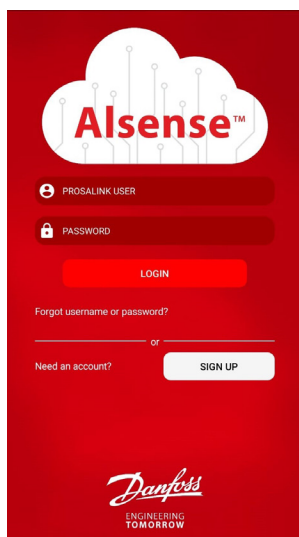
For ProsaLink mobile app



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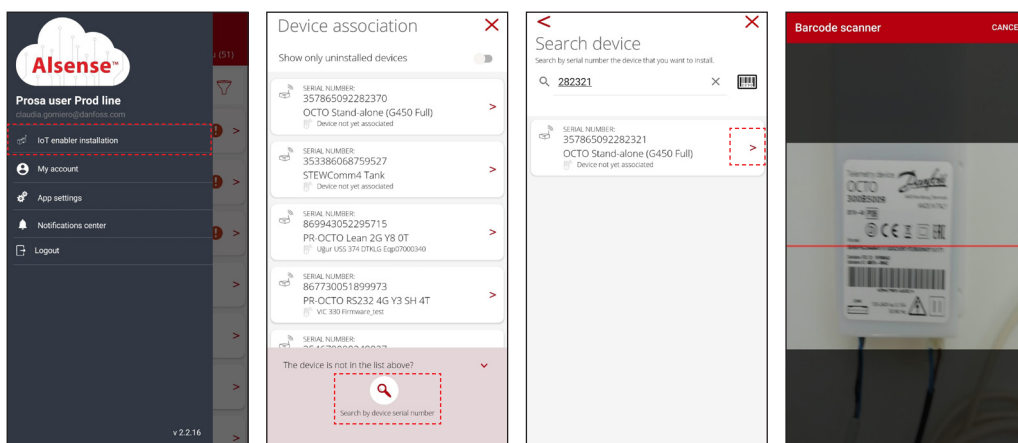
1. ProsaLink App requirements and login



- Application is available for both iOS and Android platform
- Application requires that the device is powered on in front of the user to perform the association
- Application requirements:
 - Internet access (via Mobile network or Wi-Fi)
 - Android version ≥ 7.0 (Nougat)
 - iOS version ≥ 11
 - Bluetooth with BLE technology ≥ 4.0
- Use this link to download directly the app from the proper App Store <https://prosa.link/install>
- Access the application with the credential provided by Danfoss

2. Test the device connectivity

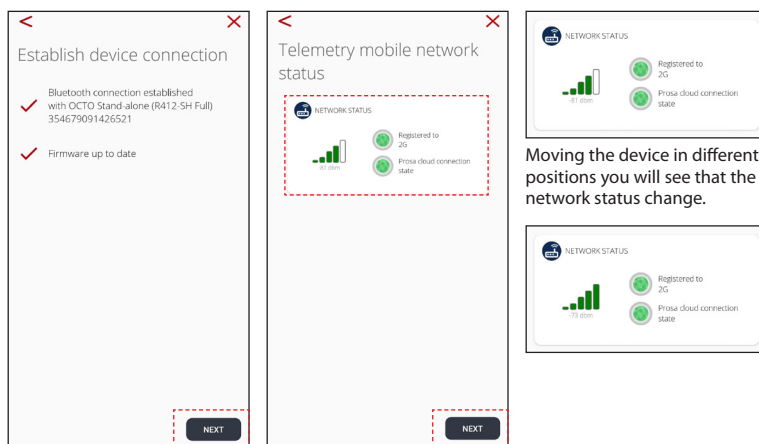
In order to choose the best position of the device inside the cooler it is necessary to use the ProsaLink App and proceed associating the IoT enabler to a cooler



From the main menu on the left, access the IoT enabler installation.

The process starts asking you to select the device from the list or to search for it.

You can search the device by typing the serial number on the search bar or exploit the barcode scanner in order to streamline the procedure.



Moving the device in different positions you will see that the network status change.

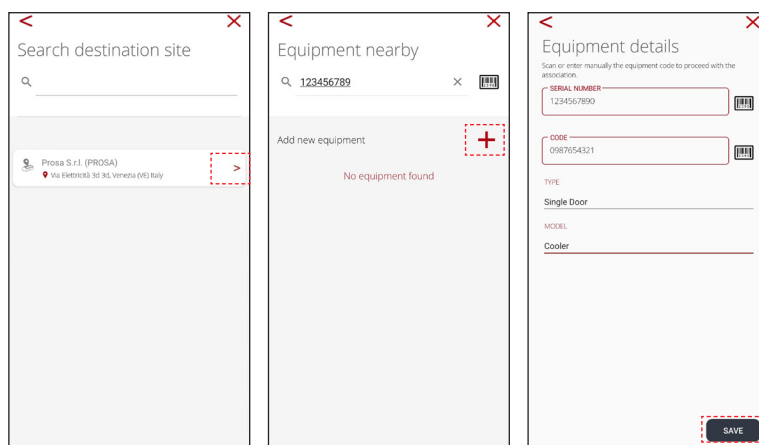
After the device selection, the application will connect to it. The telemetry device must be powered on in front of the user.

Then the mobile app will show the signal and the network connectivity status. Use this information to verify if the telemetry device is installed properly.

Registration to the Network should be green as well as the Prosa cloud connection status. For what concern the signal power, it is important to choose the best condition available, considering the instructions reported in the installation user guide.

Once you have identified the proper position, you can proceed with the association or exit the process by pressing the X.

3. Perform the association

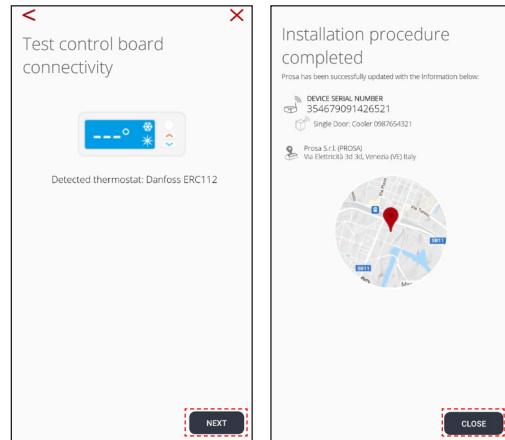


In this step you will have to select the location where you are performing the installation.

If the equipment already exist in the Prosa system you can simply search for it typing the code or scanning the barcode. Otherwise you can add a new one.

Type or scan the equipment serial number and the code (asset tag/customer code if available). Select the type of the equipment and then the model. The equipment type and model have be communicated in advance to Prosa.

4. Completing the association



Once the telemetry device-cooler association is completed, the app will show you the thermostat detected.

Then complete the process by pressing the Close button.

4.1 FAQs

The device is not visible or the Bluetooth connection cannot be established

Verify that the device is turned on and that no one else is connected to the device: telemetry device can be connected maximum to 1 phone simultaneously. If this doesn't work, try to switch off and then on again the Bluetooth radio on the mobile phone. If none of the suggested solutions work and the platform used is Android, it is possible that the mobile device doesn't support Bluetooth BLE technology, therefore try with another phone.

The Cooler model is not present in the list

In case the cooler model is not present in the list of available models, send an e-mail to support.prosa@danfoss.com

The telemetry device does not connect to the network

Check the telemetry position and the led status accordingly to the installation manual. In case the problem persists, send an e-mail to support.prosa@danfoss.com