

Frequently asked questions

What is the DrivePro® Site Assessment service, and what benefits will I get from it?

The DrivePro® Site Assessment is an asset management tool that's designed to assess and analyze the status of AC drives on customers' sites. The goal for developing this service was to help customers get a clear view of the status of their AC drives throughout their life cycle. This will allow them to make informed decisions about maintenance and AC drive upgrading.

What exactly is included in the DrivePro® Site Assessment service package?

The service includes basic visual inspection of all AC drives on a site, not just Danfoss drives, which enables our engineers to produce a report detailing their condition. The report also contains other useful

information such as data about the life cycle status of the drives, criticality and risk factors as determined by the site assessment, and recommendations for future maintenance.

What happens during a DrivePro® Site Assessment?

At a prearranged and mutually convenient time, one of our engineers will visit your site and carry out a careful visual inspection of all your AC drives. The engineer will also make a visual assessment of the operating conditions and, where possible, collect nameplate data. In almost all cases, this procedure can be completed without the need to take drives out of service or otherwise interrupt your processes.

Is there anything that's NOT included in the Site Assessment service?

The service is based on a visual inspection only. It does not provide an extensive analysis beyond asset condition, life cycle status and asset criticality, nor does it include implementing the service recommendations highlighted in the DrivePro® Site Assessment report. Danfoss will, however, be happy to provide advice and support in carrying out these recommendations as part of a separate contract.

When should I place my order for the Site Assessment service?

The DrivePro® Site Assessment service is appropriate at any stage in the life cycle of a production site, but it is likely to be of most use on sites with multiple AC drives that have been in service for some time or have been subjected to particularly onerous duty requirements. Your local Danfoss office will be pleased to offer further advice.

Is the Site Assessment service only available for Danfoss AC drives?

No, the DrivePro® Site Assessment service covers all the AC drives on a site, irrespective of their manufacturer, condition, or age.

How much does the DrivePro® Site Assessment service cost?

Many factors affect the fee charged for the Site Assessment service, so it's not possible to give an answer here. Your local Danfoss Drives sales office will be pleased to provide you with a quotation, taking into account your own specific requirements. The service has been developed to be inexpensive but effective, and in many cases no charge at all is made.

DrivePro® Site Assessment





Should I use Site Assessment as a standalone service, or in conjunction with other DrivePro® services?

The DrivePro® Site Assessment is an excellent starting point for customers who wish to enhance the management of their AC drive fleet. It is inexpensive (sometimes free), fast to implement, it causes no disruption, and it produces comprehensive and invaluable data that can be an enormous advantage when improving the performance and uptime of your AC drives and reducing the risk of future breakdowns and plant stoppages. It can certainly be used as a standalone service, but its value is typically greatest when it is used to point the way to other DrivePro® services that would be beneficial.

What information will I receive when the Site Assessment is complete?

DrivePro® Site Assessment results come in the form of an easy-to-read report that highlights risk factors in combination with all the important parameters that have been determined from the visual inspections carried out on your site. The report provides key facts based on which our experts will be able to recommend the most appropriate maintenance and upgrade plan to meet your plant's requirements. Site Assessment reports are usually presented in person during a visit by a Danfoss engineer, but in the present circumstances, a virtual presentation may be held instead.

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