

DrivePro® Remote Monitoring

Optimized uptime with efficient remote monitoring

To make the best decisions and keep your installed base running at an optimized level, you need facts.

With DrivePro® Remote Monitoring, you'll have a system that provides online information available for monitoring in real time. It collects all the relevant data and analyzes it so that you can resolve issues before they have an impact on your processes.

Sleep well at night

With DrivePro® Remote Monitoring, you can sleep well at night knowing that there's a powerful system in place watching over your drives and helping to ensure maximum uptime of your processes.

Fast response to alerts

DrivePro® Remote Monitoring creates an immediate alert in the case of a drive fault. These alerts can be configured as email notifications to ensure they reach you wherever you are. You don't need to be on site and logged into the web service to receive them. With accurate, real-time measurements and analytics KPIs already available in the cloud, you'll be able to react quickly, check the status, and find a rapid and accurate resolution.

Data at your fingertips

Key drive data and parameters that can be used for a wide range of service actions are backed up safely in a centralized location. They can be accessed via a web portal ensuring simple recovery, for example, in case of drive failure or if a drive needs to be exchanged.

Hands-on service

In response to a customer request, Danfoss engineers can carry out troubleshooting tasks.



Stay calm. You're covered

All DrivePro® services offer the comfort of knowing Danfoss Drives takes responsibility for supporting its AC drives products well into the future:

- Industry's longest warranty coverage, up to six years
- Spare parts support for up to 10 years beyond discontinuation of a product line
- 24/7 delivery
- One call, one single point of contact
- Certified factory and local technicians
- Original equipment replacement parts

Fast
resolution of issues
before they affect
the process

Feature	Benefit
Immediate alerts in case of drive fault	Quick response to issues
Key drive data and parameters stored in cloud	Fast access to essential information
Fault data available in the cloud	Rapid, accurate resolution
Accurate, real-time measurements and analytics KPIs from the drives	Ability to check the status and make the right decisions
Drive parameters are backed up safely in a centralized location	Simple recovery in case of drive failure or exchange
Predictive maintenance schemes for key components	Prevent failures before they occur
Troubleshooting by Danfoss engineers	Confidence of support

Coverage

Remote Monitoring covers the necessary equipment to connect drives online, store data, and backup drive parameters to an online storage. It also provides access to a web service for end customers to monitor their drives.



How to order

Contact your local sales office to request DrivePro® Remote Monitoring. Orders can be placed by email or by telephone. You can find your local Danfoss Drives contact here:

 **Local contacts**





Availability

DrivePro® Remote Monitoring is available for the following Danfoss Drives products:

VLT® drives	
	VLT® HVAC Drive FC 102 VLT® AQUA Drive FC 202 VLT® HVAC Drive FC 101 VLT® AutomationDrive FC 301/302 VLT® Refrigeration Drive FC 103
VACON® drives	
	VACON® 100 FLOW VACON® 100 INDUSTRIAL VACON® 100 HVAC VACON® 100 X VACON® NXP Air Cooled VACON® NXP Liquid Cooled VACON® NXP Common DC Bus VACON® NXP Grid Converter VACON® NXP System Drive VACON® NXS Family

If your product is not listed, please contact your local Danfoss Drives representative.

DrivePro® Remote Monitoring at a glance

<p>Place order</p> 	<p>You can order DrivePro® Remote Monitoring at the same time as you purchase new drives or after installation. You will receive a checklist of questions about your drives, an internet connection and a factory network to prepare the correct set up.</p>	<div data-bbox="1129 1137 1406 1413"> <p>Fast resolution of issues before they affect the process</p> </div> <div data-bbox="1129 1464 1374 1547"> <p>Stay calm. You're covered</p> </div> <p>Danfoss Drives secures:</p> <div data-bbox="1129 1637 1369 1688">  More uptime </div>
<p>Receive services</p> 	<p>Your local sales office will plan a schedule for a technician to deliver the necessary equipment to your site, and set up your drives online. The technician will also set up the online web portal and provide information on its features.</p>	
<p>Ongoing benefits</p> 	<p>After the equipment has been set up, you will be able to monitor your drives' performance on a secure web page on-site or from a remote location. In addition, Danfoss will be able to easily access your drives for troubleshooting purposes in case of failures.</p>	