

Fact Sheet

# Emergency response threatens your budget DrivePro® coverage programs are the solution

Given the rigors and challenges faced in today's facilities, even the best performing VFDs need protection. Combining the reliability of Danfoss products with professional and effective DrivePro® service ensures maximum up-time and eliminates unplanned expenses.

## \$3,500

Average savings compared to the cost of repairing or replacing a mid-size drive

DrivePro® coverage programs offer the comfort of knowing Danfoss takes responsibility for supporting Danfoss products well into the future.

- Industry's longest coverage, up to ten years
- 24/7 factory technical phone support
- One call, one single point of contact
- Certified factory and local technicians
- Original equipment replacement parts

A wide variety of coverage programs are available, tailored to meet the support needs of various VFD applications.

## DrivePro® Extended Warranty



DrivePro® Extended Warranty (EW) extends the standard warranty up to six years. Product failures due to defects in materials or workmanship are covered, Depot (Standard) Repair EW covers the replacement parts and repair labor costs. Onsite EW additionally covers travel costs of repairing products onsite. Exchange Warranty (EX) covers the shipment of a replacement product to the site. EX is available for periods up to 5 years on select products.

## DrivePro® Service Contract



DrivePro Service Contract (SC) begins where the warranty leaves off. SC coverage periods of 1 to 3 years are available for many Danfoss Drive products nearing the end of the standard warranty or extended warranty. Most products can be covered until they are 10 years old. Both Depot repair and Onsite versions of SC coverage are available. A performance inspection service is available to validate the eligibility for SC coverage of products with expired standard or extended warranties.

## DrivePro®-tection Extended Warranty & Service Contract



A unique Danfoss offering, DrivePro®-tection offers the additional comfort of coverage for many types of accidental damage. Depot repair or Onsite DrivePro®-tection coverage of most products is available for the same periods as standard EW or SC. In addition to product defect and normal-wear coverage, DrivePro-tection coverage provides coverage for the following:

- Line anomalies
  - including lightning strikes
- Load anomalies
- Accidental exposure to moisture or corrosives
- Accidental collision or other physical damage

Product misapplication, vandalism, natural or facility disasters, chronic problems due to the installation environment and shipping damage are not covered.

Program Availability <sup>(1a, 1b)</sup>	Extended Warranty & DrivePro®-tection EW coverage period (years) <sup>(2a, b)</sup>	Service Contract & DrivePro-tection SC coverage period (years) <sup>(5)</sup>	Exchange (replacement product and freight coverage)	Depot Repair (Replacement material, repair labor and outbound freight) <sup>(3)</sup>	Onsite Repair <sup>(4)</sup> (Replacement material and freight, repair labor and travel costs)
VLT® Micro Drive	2-5	1-3 (to 5yr old)	Yes		
VLT® 2800 & FC 280 Drives	2-5	1-3 (to 7yr old)	Yes		
FCM 300, FCD, and FC 106 Drives	2-5	1-3 (to 7yr old)	Yes		
MCD 100 & 200 Soft Starters	2-5	1-3 (to 5yr old)	Yes		
VACON® 10 and 20 Drives	2-5		Yes		
VLT® AutomationDrive	2-6	1-3 (to 10yr old)		Yes	Yes
VLT® HVAC Drive	2-6	1-3 (to 10yr old)			Yes
VLT® AQUA Drive	2-6	1-3 (to 10yr old)		Yes	Yes
MCD 500 Soft Starter	2-6	1-3 (to 10yr old)		Yes	Yes
VLT® Drive Standard Panels	2-6	1-3 (to 10yr old)		Yes	Yes
AHF and AAF Harmonic Filters	2-6	1-3 (to 10yr old)		Yes	Yes
VLT® LHD and 12-Pulse Drives	2-6	1-3 (to 10yr old)		Yes	Yes
VLT® AFE Drive and PHD Panel	2-6	1-3 (to 10yr old)		Yes	Yes
VACON® X, 100 and 100X Drives	2-6			Yes	
VACON® NXC and NXP Drives and Modules	2-6			Yes	
VACON® NXP Liquid Cooled Drive	2-6			Yes	
VACON® NXC Low Harmonic and VACON® NXP 12-pulse Drives	2-6			Yes	

<sup>(1a)</sup> Continental 48 states, Oahu, Hawaii, Canada and Puerto Rico.

<sup>(1b)</sup> Coverages are available for VLT® and VACON® 18 Pulse Drives and other Engineered Drive Solutions. Contact Danfoss DrivePro Sales for information.

<sup>(2a)</sup> Coverage period begins on the date of the product shipment from Danfoss.

<sup>(2b)</sup> DrivePro®-tection coverage is not available for VACON® brand products.

<sup>(3)</sup> Inbound freight cost, retuning product to repair depot is not covered.

<sup>(4)</sup> Onsite repair coverage is not available for remote sites such as oil fields, off-shore rigs or agricultural irrigation or for limited access applications such as mining or ship-board applications. Contact Danfoss DrivePro sales for details.

<sup>(5)</sup> SC coverage is available until maximum number of years from date of manufacture as indicated.

### Danfoss Drives

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### DrivePro® Services