



Danfoss High Pressure Pumps

Fixed Price Repair Program

Guide: How to get started

Cases submitted to the Danfoss High Pressure Pumps' Fixed Price Repair Program will use the transaction process of direct charge. This means that customers need to set up Danfoss Factory Sales as the vendor for the repair by using the below vendor information.

Company Address

Danfoss A/S
Nordborgvej 81
6430 Nordborg
Southern Denmark
Denmark
Phone: +45 74882222

Terms

Terms of Delivery/Payment must be equal to existing commercial terms agreed with Danfoss High Pressure Pumps

Bank information

Bank name: Danske Bank A/S
Bank Key: 3100
Bank Account: 3100807726
Swift code: DABADKKK
IBAN no.: DK7530003100807726

Once Danfoss Factory Sales is set up as vendor, a PO should be submitted to hpps-services@danfoss.com to initiate the return process. The PO must reflect:

- Repair price (specified in price list)
- Applicable repair part number (specified in price list)
- Code number of the product to be returned
- Serial number of the product to be returned
- Shipment address

For questions regarding this guide or the Fixed Price Repair Program in general, please contact your local Key Account Manager or our service team (hpps-services@danfoss.com).