



Information to the User in accordance with Article 3(2) and 3(3) of EU Regulation 2023/2854 (the Data Act)

Danfoss A/S

Danfoss Climate Solutions Segment/HydronicS Division/PL34 Room Controls

Connected product or service: Danfoss Icon2™ MC Basic and Advanced

Information to the User, in accordance with Article 3(2) of Data Act:

Type, format, estimated volume of product data generated	<p>The Icon2™ MC (Main Controller) Basic and Advanced controllers continuously measure, calculate, and update operational parameters relevant to control the temperatures in the heating system. This is parameters in numerical format and status like Cooling or Heating in Boolean format.</p> <p>Data volume is highly dependent on the number of MC's and room sensors connected to the Icon2™ MC. Everything from 30kB to hundreds of kB per month must be the expected volume.</p> <p>The Icon2™ commissioning App does not store any data, it only reads and display data from Icon2™ MC.</p>
The product generates data continuously and in real-time	<p>Yes, data is generated continuously and in almost real-time.</p>
The product stores data on-device or on a remote server. Include, where applicable, the intended duration of retention	<p>During normal operation of the Icon2™ MC, internal log of system activities, measurements, and calculated values are stored. When the limited memory of this log system is full, the oldest data will be erased.</p> <p>All data communicated via the Zigbee 3.0 certified interface reflects the current live operational state of the Icon2™ MC.</p>
The user may access, retrieve, or where relevant, erase the data in the following way. Include technical means to do so as well as their terms of use and quality of service.	<p>If access is wanted, then access to all operational data is possible over the Zigbee 3.0 interface.</p> <p>Access to confirmation data is possible using the Icon2™ Commissioning App.</p> <p>A factory reset can be used to erase the few data points in the Icon2™ MC.</p> <p>Find information about the Zigbee interface, or if access to the log data in the Icon2™ MC in a machine-readable format is wanted, the procedure for getting access can be found at Danfoss Icon2™ support.</p>



Danfoss Ally™ cloud service and Danfoss Ally™ App

Information to the User, in accordance with Article 3(3) of Data Act:

<p>The nature, estimated volume and collection frequency of product data including arrangements for the user to access/retrieve the data including the data holder's data storage arrangements and duration of retention</p>	<p>The Icon2™ MC Basic and Advanced controllers can be connected to Danfoss Ally™ Gayeway, and status of the MC can be seen in the Ally™ App. Data about the MC and heating system status is stored in a Danfoss controlled database in the Ally™ Cloud and updated each time system status is changed. Data is held for 6 months in the database.</p>
<p>The nature, estimated volume and collection frequency of related service data including arrangements for the user to access/retrieve the data including the data holder's data storage arrangements and duration of retention</p>	<p>Data is saved when status of system is changed, temperatures are updated etc., and when a user makes changes to the system like making new setpoints or schedules.</p> <p>Data volume is highly dependent on the number of MC's and room sensors connected to the Icon2™ MC. Everything from maybe 30kB to hundreds of kB per month must be the expected volume</p> <p>Access to data is possible using Ally™ API. Get more information here: Danfoss Ally™ Support page / Documents</p>
<p>Whether data is used by the data holder and for which purposes, and whether data is shared with one or more third parties for purposes agreed upon with the user;</p>	<p>Data is used to control the heating system.</p> <p>Data will also be used for:</p> <ul style="list-style-type: none">• Operational Efficiency: Data collected to optimize the performance and maintenance of devices, such as usage statistics and error logs• User Experience Enhancement: Information gathered to improve user interaction and satisfaction, such as preference settings and feedback.• Product Development: Information utilized for developing and enhancing product features and functionalities, such as user behavior analytics.• Research and Innovation: Information collected for research purposes and innovation, contributing to new product designs and technologies• Technical Support: Information collected to assist in troubleshooting and providing technical support to users, ensuring smooth operation of the service. <p>Data is not shared with third-party.</p>

The identity of the data holder (trading name, address of establishment, other processing parties where applicable)	Danfoss A/S Nordborgvej 81 6430 Nordborg, Denmark
Contact information of the data holder	https://www.danfoss.com/en/contact-us
How the user can request data sharing with a third party and where applicable end the data sharing	For the Icon2™ MC itself, the user can connect the thermostat to any Zigbee 3.0 compliant Zigbee gateway of his choice. Request sharing of data using Ally™ API: For users or third-party, data in Danfoss Ally™ is accessible by using the Ally™ API. Only the user has access and can approve sharing of data with third-party. Granting such access to third parties is permitted by Danfoss and does not void the product warranty. Ending data sharing: In the Ally API control board users can disable third-party access.
The right of the user to file a complaint about an infringement with the competent authority	Users may file a complaint with the Danish Data Protection Agency or the competent authority in their country of residence.
Whether the data holder is also trade secret holder and, if not, what is the identity of the trade secret holder	Danfoss A/S is the data holder and is also trading secret holder.
The duration of the contract between the user and prospective data holder as well as the arrangement for contract termination	The contract remains valid as long as the user maintains a registered account. Users can terminate by deleting their account.

Note to the Customer

This statement covers the compliance of the Danfoss Icon2™ MC used offline and if it's connected to Ally™ Cloud also the cooperation with Ally™ Cloud and the Ally™ App towards the EU Data Act regarding measured, stored, processed and live operational data.

In case you need further information or clarification, you can contact Danfoss via www.danfoss.com/en/contact-us/