



Information to the User in accordance with Article 3(2) and 3(3) of EU Regulation 2023/2854 (the Data Act)

Danfoss A/S

Danfoss Climate Solutions Segment

Product category: Heating and cooling stations with ECL Comfort 120 and ECL Go App

Information to the User, in accordance with Article 3(2) of the Data Act:

Type, format, estimated volume of product data generated	The controller continuously measures, calculates, and updates operational parameters and only generates data if connected to a Modbus network or cloud service, ~ 10Mbyte / day. Regarding the ECL Go App: This does not save/generate any data.
The product generates data continuously and in real-time	Yes
The product stores data on-device or on a remote server. Include, where applicable, the intended duration of retention	Data is only stored if the controller is connected to a Modbus network or cloud service. No local storage.
The user may access, retrieve, where relevant, erase the data in the following way. Include technical means to do so as well as their terms of use and quality of service.	Users can set, erase and change parameters in the ECL Comfort 120 via the ECL Go App applicable for both IOS and Android.

Product category: Heating and cooling stations with ECL Comfort 120 and ECL Go App

Information to the User, in accordance with Article 3(3) of the Data Act:

The nature, stimated volume and collection frequency of product data including arrangements for the user to access/retrieve the data including the data holder's data storage arrangements and duration of retention	The ECL Comfort 120 can be connected via Ethernet to the Leanheat® Monitor where parameters can be changed and temperature are logged. Leanheat® Monitor Danfoss
The nature, estimated volume and collection frequency of related service data including arrangements for the user to access/retrieve the data including the data holder's data storage arrangements and duration of retention	The data of the ECL Comfort 120 connected to the Leanheat® Monitor is by default stored and logged every 15 minutes.
Whether data is used by the data holder and for which purposes, and whether data is shared with one or more third parties for porposes agreed upon with the user;	The data from the Leanheat® Monitor, is stored by the data holder enabling the user to monitor/optimize the installation in question. A separate compliance statement is made available for the Leanhear® Monitor.



The identity of the data holder (trading name, address of establishment, other processing parties where applicable)	Danfoss A/S Nordborgvej 81 6430 Nordborg, Denmark
Contact information of the data holder	https://www.danfoss.com/en/contact-us
How the user can request data sharing with a third party and where applicable end the data sharing	The user can via his Leanheat® Monitor account make the data applicable for others.
The right of the user to file a complaint about a infringement with the competent authority	Users may file a complaint with the Danish Data Protection Agency or the competent authority in their country of residence.
Whether the data holder is also trade secret holder and, if not, what is the identity of the trade secret holder	Danfoss A/S is the data holder and trade secret holder.
The duration of the contract between the user and prospective data holder as well as the arrangement for contract termination	The contract remains valid as long as the user maintains a registered account. Users can terminate by deleting their account.

Note to the Customer

- This statement covers the compliance of the Danfoss ECL Comfort 120 with the EU Data Act regarding measured, processed and live operational data.
- Optional services, such as the Danfoss Leanheat® Monitor, have a separate compliance documents.

In case you need further information or clarification, you can contact Danfoss via <https://www.danfoss.com/en/contact-us>.